# THE JEAN COUTU GROUP (PJC) INC.

**OCTOBER 2014** 





#### **Forward-Looking Statements Disclaimer**



This presentation contains forward-looking statements that involve risks and uncertainties, and which are based on the Corporation's current expectations, estimates, projections and assumptions and were made by the Jean Coutu Group in light of its experience and its perception of historical trends. All statements that address expectations or projections about the future, including statements about the Corporation's strategy for growth, costs, operating or financial results, are forward-looking statements. All statements other than statements of historical facts, including statements regarding the prospects of the Corporation's industry and the Corporation's prospects, plans, financial position and business strategy may constitute forward-looking statements within the meaning of the Canadian securities legislation and regulations. Some of the forward-looking statements may be identified by the use of forward-looking terminology such as "may", "will", "expect", "intend", "estimate", "project", "could", "should", "would", "anticipate", "plan", "foresee", "believe" or "continue" or the negatives of these terms or variations of them or similar terminology. Although the Corporation believes that the expectations reflected in these forward-looking statements are reasonable, it can give no assurance that these expectations will prove to have been correct. These statements are not guarantees of future performance and involve a number of risks, uncertainties and assumptions. These statements do not reflect the potential impact of any nonrecurring items or of any mergers, acquisitions, dispositions, asset write-downs or other transactions or charges that may be announced or that may occur after the date hereof. While the list below of cautionary statements is not exhaustive, some important factors that could affect our future operating results, financial position and cash flows and could cause our actual results to differ materially from those expressed in these forward-looking statements are changes in the legislation or the regulatory environment as it relates to the sale of prescription drugs and the pharmacy exercise, the success of the Corporation's business model, changes in laws and regulations, or in their interpretations, changes to tax regulations and accounting pronouncements, the cyclical and seasonal variations in the industry in which the Corporation operates, the intensity of competitive activity in the industry in which the Corporation operates, the supplier and brand reputations, the Corporation's equity interest in Rite Aid Corporation ("Rite Aid"), the Corporation's ability to attract and retain pharmacists, labour disruptions, including possibly strikes and labour protests, the accuracy of management's assumptions and other factors that are beyond the Corporation's control. These and other factors could cause our actual performance and financial results in future periods to differ materially from any estimates or projections of future performance or results expressed or implied by such forward-looking statements.

Forward-looking statements are provided for the purpose of assisting in understanding our financial position and results of operation and to present information about management's current expectations and plans relating to the future. Investors and others are thus cautioned that such statements may not be appropriate for other purposes and that they should not place undue reliance on them. For more information on the risks, uncertainties and assumptions that would cause the Corporation's actual results to differ from current expectations, please also refer to the Corporation's public filings available at www.sedar.com and www.jeancoutu.com. In particular, further details and descriptions of these and other factors are disclosed in the Corporation's Annual Information Form under "Risk Factors" and in the "Risks and uncertainties" section of the Corporation's Management's Discussion & Analysis. The forward-looking statements in this presentation reflect our expectations as of the date hereof and are subject to change after such date. We expressly disclaim any obligation or intention to update or revise any forward-looking statements, whether as a result of new information, future events or otherwise, unless required by the applicable securities laws.

#### **A STRONG BRAND**



- The preferred drugstore brand in Canada in the annual survey published by Canadian Business magazine and the Reputation Institute (2nd overall)
- Second in the annual survey of the most admired Companies in Quebec by Les Affaires/Leger
- The favorite brand among women in the Province of Quebec







#### **Key Attributes of our Franchisor Model**



- The Company has a diverse revenue base composed of wholesaler revenues, franchise fees and rental income
- Each pharmacist owner is a « local market entrepreneur » with industry leading brand and marketing support
- Capital investment in leasehold improvements and inventories supported by the franchisees
- Integration in manufacturing of generic drugs (Pro Doc)
- Control over network development and IT systems
  - PJC either owns or is the primary leaseholder of all PJC Jean
     Coutu drugstores
  - Centralized pricing, merchandising, advertising, selfdistribution & IT as well as other back office systems



#### 1. Pursue Profitable Growth

- Continue new store openings and independent pharmacy acquisitions
- Maximize the full potential of relocations/renovations/ expansions of existing stores
- Segmentation of PJC banners

#### 2. Become a More Productive Franchisor/ Distributor

- Improve purchasing loyalty of the PJC network
- Optimize distribution productivity of our warehouses
- Cost reduction opportunities

### Corporate Strategy Key drivers



#### 3. Focus Efforts on our Customers/Rx Patients

- Distribution sales of prescription drugs and OTC account for more than 75% of our consolidated sales
- A survey on the customer shopping experience indicated that the waiting time at the Rx counter had to be improved
- The prescription counters of Jean Coutu have the largest volume but the overall customer satisfaction is still very good
- The distance from work/home is the main driver (54%) for not going to a Jean Coutu prescription counter while waiting time is not mentioned as frequently (7%)

#### 4. Maximize Integration in Generic Drugs

- Support from the Jean Coutu network of pharmacies
- Growth opportunities with new generic drugs in the market

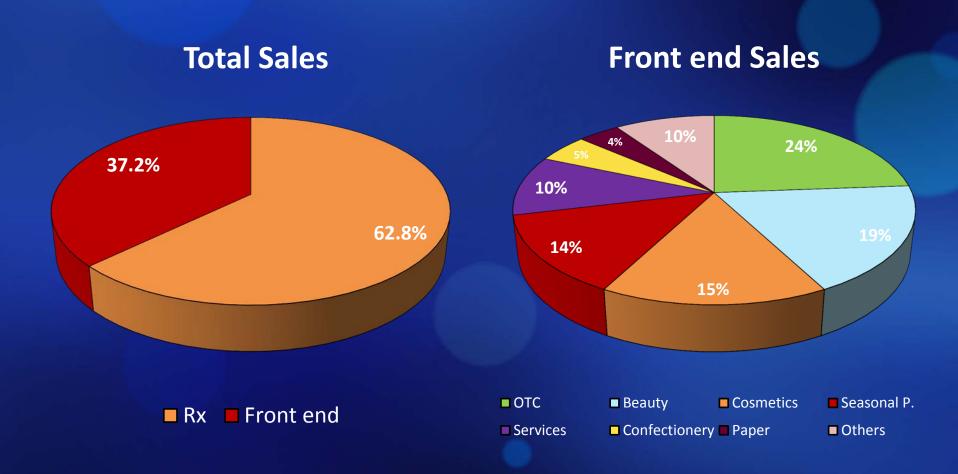
### Sales and OIBA Pro Forma for the sale of US Operations





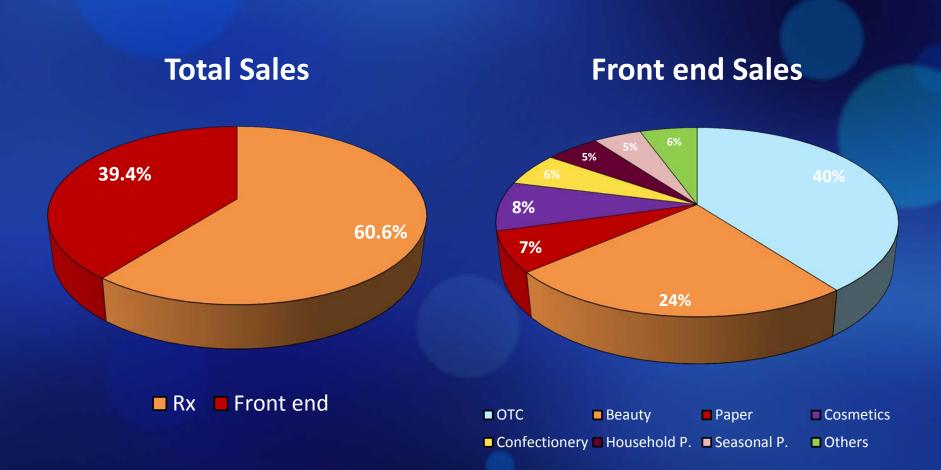
### Network Retail Sales 4.1B\$ in F2014





### **Distribution Sales** 2.5B\$ in F2014







## THE BEST PERFORMING PHARMACY NETWORK IN NORTH AMERICA

Fiscal Year 2014	Jean Coutu	
	(\$)	
Sales per store	11,473,000	
Rx sales per store	7,205,000	
Front-end sales per store	4,268,000	
Script count per store	237,748	
Weeky average per store	4,572	
Store sales per square foot	1,281	



#### KEY FINANCIAL METRICS

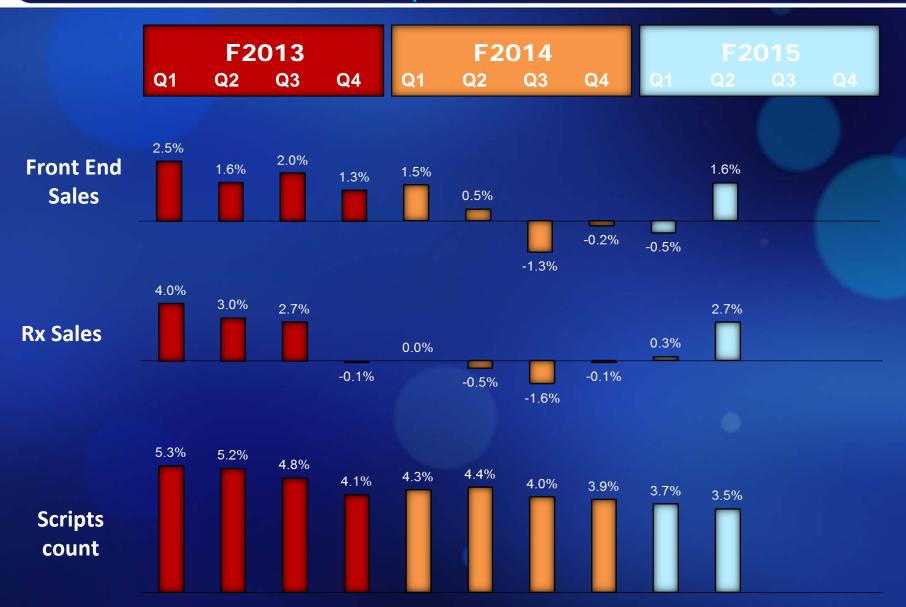
		Fiscal Year	
		2014	2013
Retail Sales Growth	Rx	0.1%	3.2%
	Front-end	0.7%	2.3%
Same-Store Sales Growth	Rx	-0.5%	2.2%
	Front-end	0.1%	1.5%
Prescriptions Growth	Total Stores	4.7%	5.8%
	Same-Store	4.1%	4.7%
Operating income before amortization			
(in millions of \$)		\$334.5	\$323.0

<sup>(1)</sup> Franchised outlets' retail sales are not included in the Corporation's revenues

<sup>(2)</sup> Front-end retail sales exclude sales of services which are included in the total retail sales growth

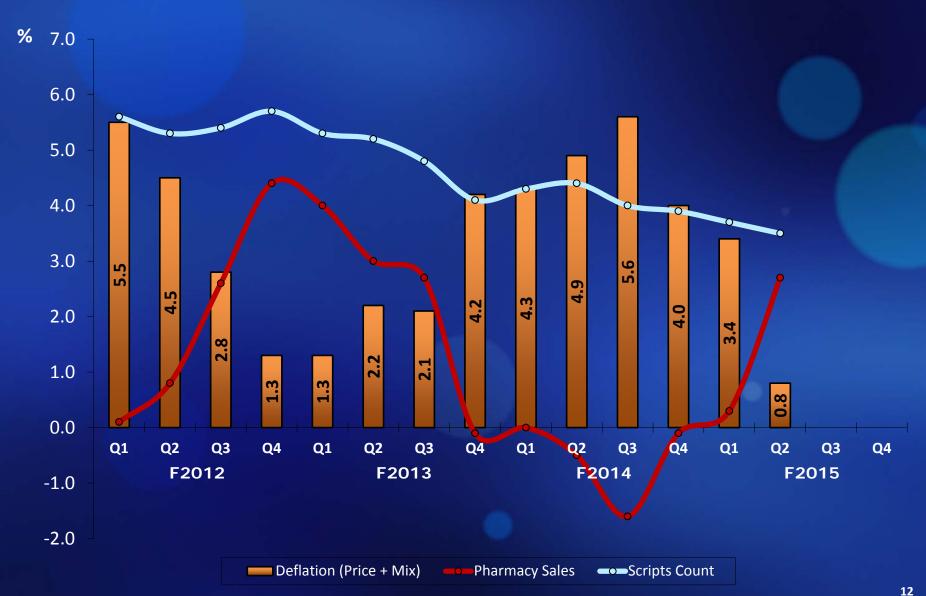
### Network Performance Retail Sales Growth / Comparable Stores





#### **Pharmacy Sales** Retail Sales Growth (same store)







- Employers and insurance carriers are looking for ways to reduce the drugs reimbursement costs
  - Maximize generic efficiency:
     Generic drugs penetration
     rate relative to brand is still
     low compared to USA
  - Maximize therapeutic
     efficiency: Where there is no
     generic, increase affordable
     and clinically appropriate
     utilization of medication





- Recent provincial Governments announcements
  - Bill 41 in Quebec to allow the pharmacists to render additional medical counseling and services to their patients
  - British Columbia reduced generic drugs prices to 25% of the branded equivalent in April 2013
  - Pan-Canadian coalition negotiated with the manufacturers a reduction of prices for 6 large volume generic molecules to 18% of the branded equivalent in April 2013 and 4 additional molecules in April 2014
- Generic drugs manufacturers agreed to update their prices in Quebec periodically to the best price available in Canada



- Proportion of prescription drugs cost over total healthcare spending was stable over the last 10 years (8.6% in 2011)
  - Operating expenses of hospitals network was 48.7%
  - Doctors remuneration represented 20.3% of overall healthcare spending
- Average annual growth of public prescription drugs spending between 2005-2012 was 4.7%
  - Operating expenses of hospitals grew by 5.7%
  - Healthcare professionals costs grew by 7.1%
- Canadian population spending in prescription drugs was \$491 on average in 2010, or 0.7% of their total expenses
  - They spent 1.0% on cell phones services
  - 1.6% on alcohol and tobacco
  - 4.9% on clothing and accessories
  - For Canadians 65 years old and more, Rx drugs were 1.6% of their overall expenses on average



- In March 2011, mean foreign prices of generic drugs were
   21% lower than in Ontario (1)
  - Prices in Ontario were reduced by 33.3% since March 2011 (from 37.5% of branded equivalent to 25% in April 2012)
  - Prices were even reduced by 52.0% for 10 large volume molecules (from 37.5% of branded equivalent to 18%)
- These price comparisons also exclude the reimbursed margin over formulary price (1)
  - These margins can vary significantly in each Country
- Prices of branded drugs in Canada were 50% lower than in the USA in 2010  $_{(2)}$
- Several studies conducted in the USA demonstrated that each \$1 spent in prescription drugs saves \$2.06-\$2.65 in healthcare cost

<sup>(1)</sup> National prescription drug utilization information system (NPDUIS), August 2013

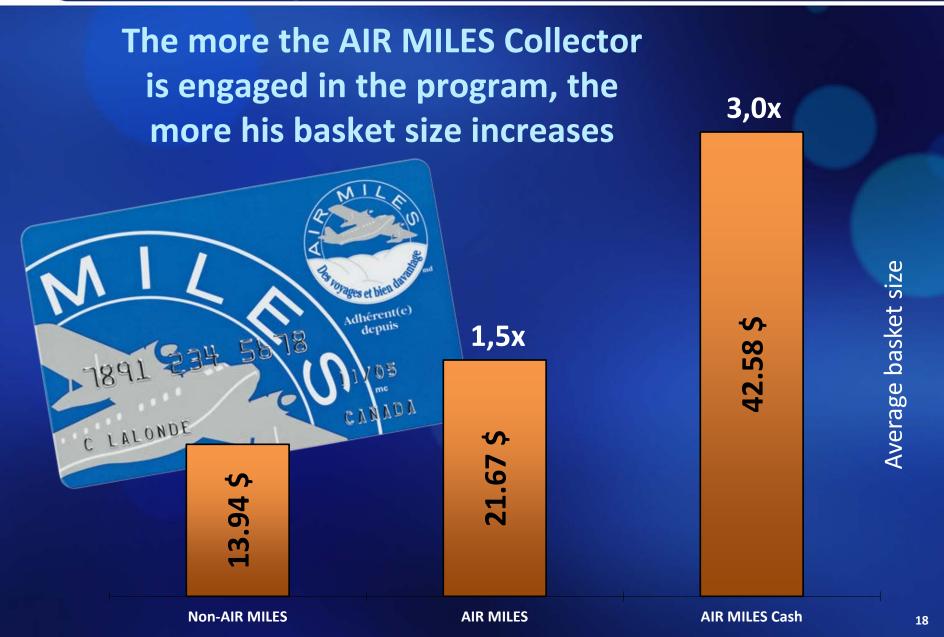


#### INTEGRATION IN GENERIC DRUGS

PRO DOC Contribution in Consolidated Results (unaudited, in millions of Canadian \$)	12 months 2014	12 months 2013
Gross sales, net of eliminations	187.3	161.0
OIBA Generic drugs	89.4	73.1
Intersegments eliminations	-9.0	(9.7)
	80.4	63.4
OIBA margin	42.9%	39.4%

### Front-end Strategy AIR MILES Program





### Capital Expenditures Productive Investments

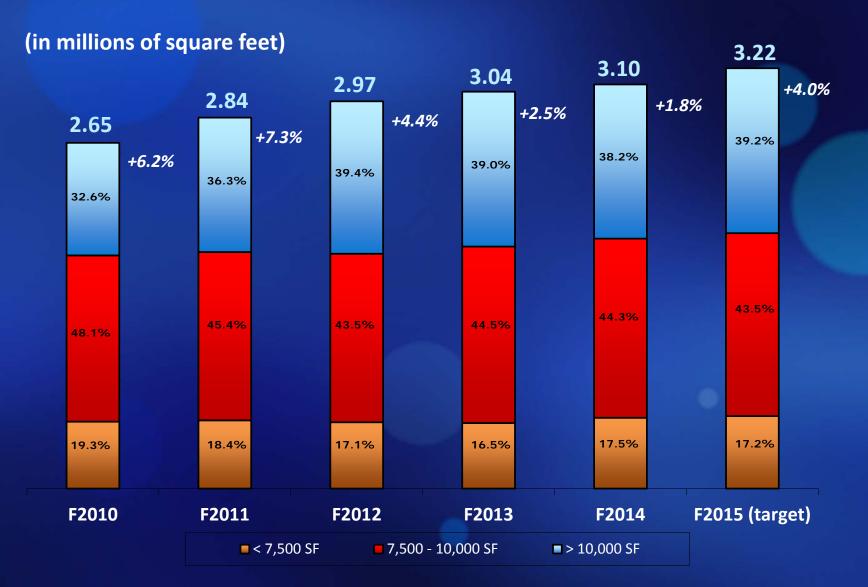


- \$137.4 million will be invested in fiscal 2015 including real estate projects and banner developments costs
  - 4.0% selling square footage growth YOY
  - 14 new PJCs including 6 relocations
  - 32 expansion and renovation projects
  - \$96.8 million for the new distribution center and head office



### Investment in our Network PJC Network Selling Square Footage





<sup>\*</sup> Excluding PJC Santé locations

### Capital Expenditures Productive Investments



- \$190 million will be invested for the relocation of the Longueuil operations in a new centralized distribution center and headquarter in Varennes, Quebec
  - State of the art technology
  - Increased distribution capacity for future growth
  - Start-up in early 2016





#### SIGNIFICANT VALUE IN REAL ESTATE

### Base rent income from owned lands and buildings of \$36.1 million in fiscal year 2014

	As at March 1, 2014		
Real Estate properties	Number	Square feet	%
Leased to PJC Franchisees	137	1,563,000	63.2%
Other lessees	26	910,000	36.8%
Leased Real Estate	163	2,473,000	100.0%
Locations in development	13		
Warehouses and headquarters	4	784,000	
Total	4	3,257,000	

#### **Financial Flexibility**



- No debt on the balance sheet at the end of Fiscal 2014
- Strong excess cash flow after taxes, dividends, capital expenditures and investments in banner development costs
- Quarterly dividend of \$0.10 per share
  - Increased by 17.6% in April 2014
- Share buy back in fiscal years 2008 to 2014 under Normal course issuer bid programs (NCIB) for a total of 52.7 million shares and a return of \$607.5 million to shareholders
- New NCIB for 8.2 million shares approved by Board of Directors for fiscal 2015
- Substantial issuer bid and special dividend totaling \$502.2 million in fiscal 201

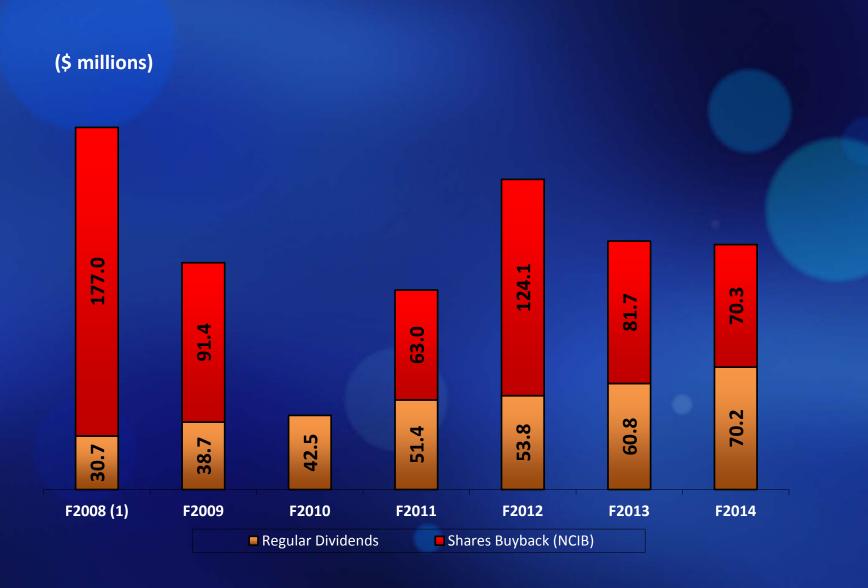
#### **Consistent growth in dividends to shareholders**





### **Investing in Growth AND Returning Value to Shareholders**





### Return of Capital Additional distribution of \$502 million



- We also successfully distributed \$502.2 M to shareholders to return \$407.5 M in a substantial issuer bid for 22.0 million shares and \$94.7 M with a special dividend
  - followed the disposal PJC's stake in Rite Aid
  - was immediately accretive to EPS
- PJC maintained a strong balance sheet and solid financial position
  - no additional leverage; distribution funded from cash on hand
  - strong cash flow generated by our operations
  - sufficient liquidities to execute our business plan, invest in productivity initiatives and opportunistic acquisitions
- Equitable and efficient return of capital
  - to shareholders who tendered their shares at the offered price of \$18.50 per share
  - to remaining shareholders, who received a proportional increase in their stake and a special dividend of \$0.50 per share



#### **BOTTOM LINE**

- A growing industry with favorable demographic trends
- A strong brand, a clear strategy and financial flexibility
- Productive investments in square footage growth and distribution capacity
- The best performing retail pharmacy network in North America

